Webex Calling

Your journey continues: Launch and drive user adoption

Webex Calling - End User Training
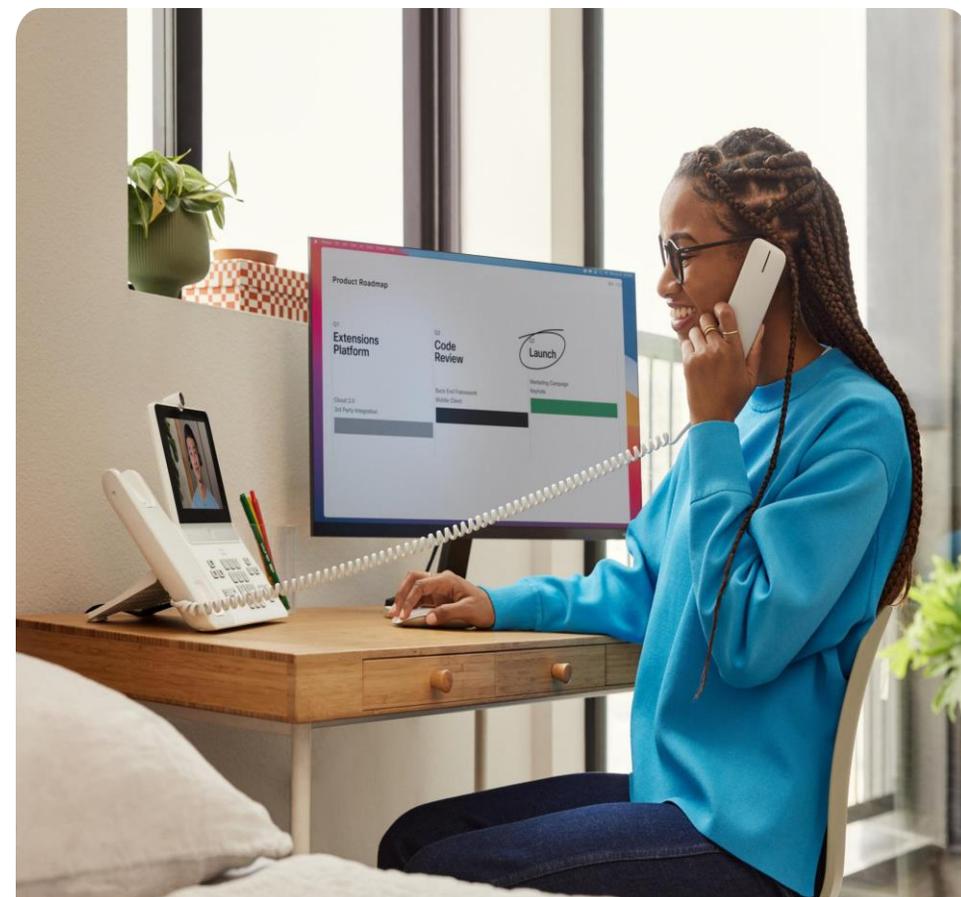
Quick Start Guide

- [Webex Calling App – End User](#)

Video Training

- [How To – Webex Calling – End User](#)

- [How To – Cisco 8800 Series](#)

- [How To – Cisco 6800/7800 Series](#)

Interactive Training

- [Cisco IP 8800 Series Phone](#)

- [Cisco IP 6800/7800 Series Phone](#)

Calling basics with Webex App

With Webex App you can make and receive calls from virtually anywhere. With Webex Calling, you gain additional functionalities such as call transfers, call forwarding, voicemail, and more. These resources introduce the fundamental call features.
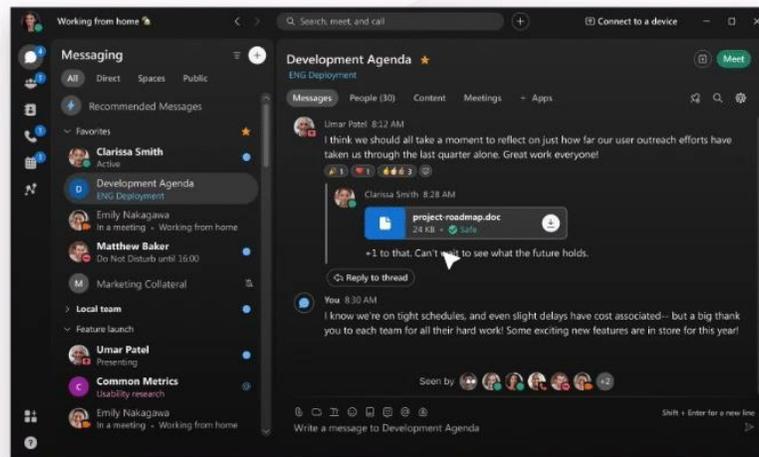
Get started with calling in Webex App

Make calls
Look for the audio or video call icons throughout Webex App.

Answer calls
Accept or decline a call with a tap of a button on any device.

Manage voicemail
Never miss a call. That's what voicemail is for!

Transfer calls
Easily send an active call to someone else.

Forward calls
Forward calls to another number to stay connected when you're away.

Use this Calling quick start guide with how-to instructions to easily make, answer, and manage calls with Webex App.

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Calling basics with phones

These comprehensive help articles cover a range of topics, from basic functions to more advanced features, such as call park and retrieve, call pull, and more.
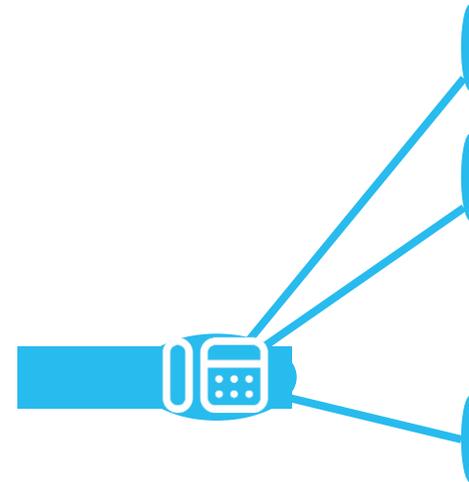
Cisco IP 6800 and 7800

Cisco IP 8800

Cisco IP Conference Phone 8832

Beyond the basics

You're more independent with the fundamental calling features. Let's now explore some of the more advanced features to make your workday more seamless.

Webex App & User Hub: Personalize your Webex Calling

Webex App: Manage your advanced call settings

Webex App and desk phone: Hold and park calls

Webex App: Manage multiple lines
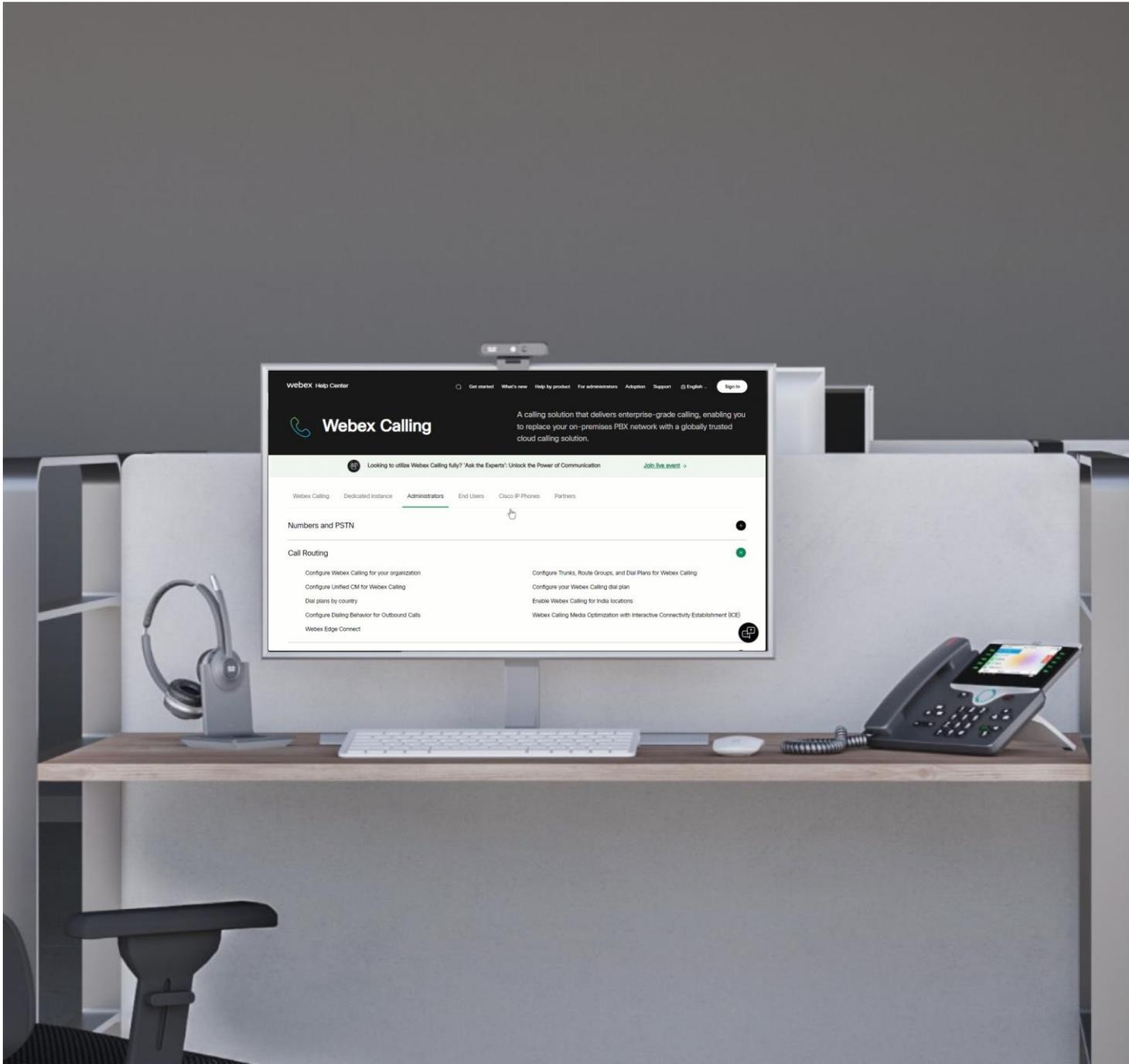
Desk phone: Call hold and resume

Desk phone: Call return

Webex App: Start a conference call

Webex Go: Videos, best practices and GIFs

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Help Center

For users

- [Webex Calling help](#)
- [Configure voicemail settings](#)
- [Barge in on someone's call](#)
- [Get started with you Receptionist client](#)
- [Manage contacts in your directory](#)
- [Executive/executive assistant service](#)
- [Configure selective rules (forwarding, acceptance, rejection)](#)
- [Text messaging in Webex App](#)

You're not alone on your journey

Support is just a click away

Help Center

Explore how-to articles and troubleshooting tips for Webex Calling administrators and users.

Visit Help Center

Webex Essentials

Feeling stuck? Webex Essentials is your ultimate 24/7 guide to navigating your adoption journey.

Launch adoption library

Admin resources

Online training

Learn at any time with self-paced courses and quick video tutorials.

Learn more

Webex Community

Need peer support? Engage in discussions, seek technical support, and exchange ideas related to Webex services.

Visit Webex Community

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